



2021 Palliative Care Summit: *Working Together: Forging the Future of Serious Illness Care*

Daily Schedule

Wednesday, June 23, 2021

11:30 am – 12:00 pm

DAY 2 OPENING | State of the States

Judy Thomas, JD; Jeannette G. Kojane, MPH; Vicki Buchda, MS, RN, NEA-BC

Enjoy a quick round-robin of highlights of latest activities around palliative care and advance care planning in Arizona, California, and Hawaii.

12:00 pm – 1:00 pm

KEYNOTE | Finding Wisdom in Challenging Times

Michelle Maldonado, JD, Founder, Lucenscia

Michelle will lead an engaging and informative conversation about modern day wisdom and compassion in healthcare and beyond.

1:00 pm – 2:00 pm

KEYNOTE | Watch Your Language: Three Problems with Language in Palliative Care

Jennifer Moore Ballentine, MA, Executive Director, CSU Shiley Institute for Palliative Care

Words matter, especially in times surrounding serious illness and death. They can cause harm and bring comfort; express disdain and respect; mislead and explain. Rich with real-life examples and research findings, this session will explore three “problems” of language in providing care for seriously ill patients and their caregivers: elderspeak, euphemisms, and gender-based expression of illness. The talk will also offer tactics to improve communication and, thereby, patient outcomes.

2:00 pm – 2:20 pm

BREAK

2:20 pm – 3:20 pm

FACILITATED DISCUSSION GROUPS

3:30 pm – 3:40 pm

BREAK

3:40 pm – 3:55 pm

INTERACTIVE | Meditation

Michelle Maldonado, JD, Founder, Lucenscia

3:55 pm – 4:00 pm

CLOSING

Judy Thomas, JD, CEO, Coalition for Compassionate Care of California